**iACT Wellbeing Practitioner**
**(Contractor)**

Mind HK is a fast-paced, growing mental health charity with a vision to ensure that no one in Hong Kong has to face a mental health problem alone. Since our inception in 2017, we have trained over 35,000 individuals in mental health awareness and welcomed more than 3 million new website users since summer 2018. We also regularly engage hundreds of thousands of people in the local community through our campaigns.

We are recruiting Contractor Wellbeing Practitioners (WPs) to support our Improving Access to Community Therapies (iACT) programme. **Working days and hours will be arranged according to programme and setting needs, with specific details discussed during the interview process.**

The role combines direct client work with programme development and operational responsibilities. The successful candidate will contribute to delivering and strengthening the programme through interventions, client calls, research, administration, and clinical work.

**What you'll be doing:**

- Deliver wellbeing interventions online and in person across a range of settings.
- Conduct client calls, such as initial contact, follow-ups, wellbeing check-ins and appointment coordination.
- Complete relevant screenings or assessments, where appropriate, and monitor client progress using agreed outcome measures.
- Maintain accurate, timely and confidential client records in the clinical dashboard.
- Participate in clinical discussions, case reviews and regular supervision, and follow appropriate safeguarding, escalation and referral procedures.
- Support research, data collection and service evaluation, including qualitative and quantitative work, to help assess and improve the programme.
- Contribute to the development and refinement of interventions, treatment protocols and programme materials.
- Promote the programme and support client engagement through community outreach, workshops, talks and collaboration with host organisations.
- Assist with programme administration, including scheduling, preparing materials, coordinating with clients and partners, and maintaining service records.
- Contribute to the smooth operation and ongoing improvement of the iACT programme.
- Work online and in person across different settings. Evening or weekend work may be required depending on programme needs.

**What you'll bring:**

- Completion of Mind HK's iACT training programme (or previously called YWP or PWP) or equivalent (e.g., low-intensity psychological intervention programmes from local or international universities).

- A recognised bachelor's degree or above; majors in psychology, behavioural health, public health, or mental-health-related disciplines are preferred.
- Preferably trained in Psychological First Aid (PFA) or Skills for Psychological Recovery (SPR).
- Excellent interpersonal skills and strong ability to work collaboratively in a team.
- Agility, responsiveness, and flexibility in adapting to emerging needs and service demands.
- Fluent (written and spoken) in English and Cantonese.

**Terms:**
The qualified candidate will be engaged as an Independent Contractor to deliver an agreed scope of services. Compensation will be set between HK$180 - 220 per hour depending on experience (paid on a monthly basis), with a flexible commitment of under 15 hours per week.

**Application:**
To apply for this position, please email hr@mind.org.hk with a brief statement of interest and motivation, CV, dates of availability, salary expectation, and level of proficiency with written and spoken Chinese (Both Cantonese and Mandarin) and English.

**Our Commitment to Inclusion:**
Mind HK is an equal-opportunity employer, and strives to create a diverse and inclusive workplace that values and respects the unique contributions of each team member, and we welcome candidates from all backgrounds and walks of life to apply for our open positions.

Should you require any support or accommodations during the interview process, please do not hesitate to specify your needs in your application or reach out to us directly. We are committed to ensuring a fair and accessible recruitment process for all candidates.

All applications will be handled with strict confidentiality and used exclusively for recruitment purposes.